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## NATIONAL WEATHER SERVICE WESTERN REGION SUPPLEMENT 04-2003 APPLICABLE TO INSTRUCTIONS 20-103 MARCH 17, 2003

Training and Education
Training and Education, NWSPD 20-1
Forecaster Development Program Training, NWSI 20-103

### Forecaster Development Program - Western Region

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Vickie Nadolski Date
Director, Western Region

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- 1. <u>Introduction</u>. The purpose of this supplement is to provide Western Region supervisors and Meteorologist Interns specific guidance to successfully conduct and participate in the Western Region Forecaster Development Program (FDP). This program is based on the Professional Development Series (PDS) of the National Weather Service (NWS) FDP.
- 2. <u>Background</u>. The NWS Forecaster Development Plan PDS (or training plan) is a three-phase process geared towards allowing the newly hired Intern to gain the skills and experience needed to fulfill the tasks of an Intern, setting the foundation to become a full performance forecaster (generally 3-5 years after hire). The program is divided into three phases, the first two requiring approximately 1 year for completion: 1) Operational Basics; 2) Forecast Familiarization; and 3) Professional Development.

The goal of Phase 1 is to introduce the Intern to the NWS at the data management level, during which time the Intern performs the duties of the Hydrometeorological Technician (HMT) position. In Phase 2, Interns complete a set of forecast-related training material while performing

the standard HMT duties. These instructional materials will allow Interns to develop a common base of knowledge on operational topics. Phase 3 is a period during which Interns work to advance their scientific and operational growth by initiating and completing a wide variety of educational activities. Examples of such activities would include completing additional computer- and web-based learning modules, gaining hands-on experience on the various forecast desks, conducting a local research project and publishing the results; and working as office focal point in some critical area. The speed at which the Intern passes through the 3 phases is primarily determined by the MIC and the office staffing situation. If the MIC feels comfortable with the Intern's progress, the MIC can assign the Intern to forecast shifts during any phase. Since this is an Intern "development" plan, the MIC is encouraged to assign the Intern forecast shifts as early as possible.

Additional information about the NWS Forecaster Development Program is contained within the web pages of the NWS Training Center, at <a href="https://www.nwstc.noaa.gov/nwstrn/d.ntp/fdp/">www.nwstc.noaa.gov/nwstrn/d.ntp/fdp/</a>.

#### 3. Responsibilities

The Western Region FDP leader is the Chief of the Scientific Services Division (SSD), W/WR3. The designated Intern Program Manager, W/WR3x1, is responsible for implementation of the regional program, as well as for the coordination between the NWS Headquarters (NWSH) and the field.

The Meteorologist-in-Charge (MIC) shall be responsible for the FDP within his or her office. Normally the day-to-day management of the program on station is turned over to the Data Acquisition Program Manager (DAPM) or the Science and Operations Officer (SOO). Each staff forecaster [as well as the Warning Coordination Meteorologist (WCM), Service Hydrologist, etc.] is encouraged to act as a mentor to one or more Interns, to contribute the added dimension of experience from one who has been through the program and can offer sound advice and training.

Interns are ultimately responsible for their own professional development, and their future advancement will reflect on their degree of commitment and effort. All Interns shall maintain a file of all important administrative papers, certificates of achievement and/or completion, personnel actions, training records, authored publications, and records of other professional development projects.

#### 4. <u>Program Administration</u>

4.1 <u>Performance Plans</u>. The criteria for performance evaluation shall be contained in each Intern's performance plan (General Workforce Performance Appraisal System, or GWPAS), which typically includes such critical elements as Data Acquisition, Service Automation, Information Dissemination, Adaptive Forecasts and Warnings, and Training/Professional Development. The critical elements and their associated activities shall reflect the local office program and needs; current skills of the Intern; and desired knowledge, skills, and abilities.

Within the Training/Professional Development critical element of an Intern's GWPAS or within an Individual Development Plan (IDP), expectations for the completion of specific training activities and modules for the upcoming year shall be listed in detail. Thus, in addition to the minimum training required for promotion laid out in this Supplement, the Intern will have in writing all *additional* training required by his or her supervisor for the coming year.

- 4.2 <u>Semiannual Intern Progress Reports</u>. In order for the Intern Program Manager to monitor the regional FDP, semi-annual Western Region Intern Training Progress Reports (see Attachment) shall be prepared for all GS-5/7/9 Interns in conjunction with their mid-term and annual performance evaluation. These reports can be included in the semi-annual SOO training report/plan that is submitted to the Chief of the Scientific Services Division. These reports can be used in conjunction with the Individual Development Plan (IDP). For example, the IDP could be virtually the same as the Intern Progress Report, thus eliminating the need for two separate reports. These reports shall indicate the specific training that the Intern has completed to date. The MIC shall be responsible for ensuring that these reports are received by the Intern Program Manager, W/WR3x1, by March 15 and September 15 of each year. The Western Region Intern Training Progress Report form will be updated as necessary and posted to the web at http://www.wrh.noaa.gov/fdp/fdpatt.htm.
- 4.3 <u>Promotion to GS-7/9/11</u>. When an Intern has satisfied the requirements for promotion to the GS-7, GS-9, and GS-11 levels, the MIC shall submit a *Personnel Action Request* form, or SF-52, to WASC, with a copy sent to SSD (attn: W/WR3x1) 8 weeks prior to the Intern's effective promotion date. An updated Intern progress report shall be attached to the form.

The final decision on promotion rests with the MIC. The MIC should use the Western Region Intern Progress Report to assist in the promotion decision making process. Phase 1 should be completed for promotion from GS-5 to GS-7. Phase 2 should be completed for promotion from GS-9 to GS-9. Phase 3 should be completed for promotion from GS-9 to GS-11.

For promotion to each successive grade level, the Intern must have 1 year in grade; proof of completion of the minimum required training (above), in the form of the Western Region Intern Training Progress Report (see Attachment); and MIC endorsement, as shown by his or her signature on the required SF-52, or the signature of the Intern's supervisor.

### 5. <u>Training and Professional Development</u>

- 5.1 <u>Objectives of Intern Training</u>. As an Intern progresses through the first two of the three-phase FDP (Operational Basics and Forecast Familiarization), the program's two primary goals are realized: to train Interns for their immediate, short-term function in data management, and to train them for a future position as an NWS meteorologist. The former is achieved in large part through on-the-job training. While the latter is also realized in part through on-the-job training, more formal course work and professional development projects play a particularly important part of Intern education and training.
- 5.2 Course Work.. Formal course work is achieved three ways: on station, through a local

vendor or university, or in residence at another location. On-station training is becoming the primary venue for training in the NWS and takes on many forms, including one-on-one or small-group training with the SOO or other individual; local workshops; self-study courses administered locally or through the Western Region Headquarters (WRH); NWS Training Center (NWSTC) Remote Training Modules (RTM); correspondence courses obtained through, for example, the NWSTC, U.S. Department of Agriculture (USDA), universities, etc.; computer-based training modules; online tutorials; web-based training; and teletraining.

Courses for which tuition is a responsibility of the forecast office shall be paid for through the office training budget, as opposed to WRH or the NWSH. In all but a few special cases, tuition is payable with the station Government Purchase card.

5.3 <u>Professional Development</u>. Professional development is a vital, *ongoing* process for <u>all</u> employees in the NWS, not just Interns. Exposure to a wide variety of professional activities and experiences is enlightening, rewarding, and leads to greater critical insight on the job as well as personal depth. Those who have acquired the richest educational and experiential backgrounds are often the most valued employees in any organization.

Professional development means many things, from additional formal training, to informal visits to other offices of operational interest, to research and documentation, and computer activities. Examples include, but are not limited to:

- 5.3.1 <u>Workshops</u>. The Intern could conduct or participate in workshops, seminars, or technical discussions that cover methodologies or techniques focused on local forecast and warning problems. These could be conducted at the local office, other WFOs, RFCs, or elsewhere.
- 5.3.2 <u>Computer Application Programs</u>. This activity consists of developing software for local computer systems, or local applications in AWIPS, that will simplify or enhance station operations. If applicable, these computer programs should be generalized for use by other NWS personnel. Intern projects can also include the evaluation of the application programs and possible improvements and/or extensions to them.
- 5.3.3 Research Projects. The Intern may wish to conduct or participate in research projects that address important forecast or warning problems. The end objective of such an endeavor should be a formal regional publication (such as a Technical Attachment, or Technical Memorandum); a professional journal; or for presentation at a scientific conference (funds permitting). As with all research projects, the Intern should first coordinate any project of interest with the SOO or DOH. Some examples of typical research projects are:
- 5.3.4 <u>Case Study</u>. This can be either a detailed post analysis of a significant weather or flood event, or a study directed towards a specific local forecast problem. The intern should develop a specific set of guidelines or procedures for handling similar events in the future.
- 5.3.5 <u>Climatic Study</u>. This is a review and analysis of the local climatic conditions (or a specific aspect thereof) that might make use of statistical techniques to derive charts, tables, summaries, or other useful tools for application to local forecasts.

In addition to research-related projects, there exist a number of other office programs in which the Intern may benefit local operations:

- 5.3.6 <u>Hydrology Program</u>. The Intern may enhance his or her hydrology background by taking university or correspondence hydrology courses (from the USDA or University of Oklahoma, for example). In addition, the Intern could participate in implementing new hydrometeorological/hydrology forecast procedures.
- 5.3.7 <u>Verification Program</u>. Techniques and procedures associated with local forecast verification activities could be devised and implemented.
- 5.3.8 <u>Warning Preparedness Program</u>. The Intern could conduct preparedness programs, lead spotter training sessions, or assist in other station preparedness efforts.
- 5.3.9 <u>Local Information Management</u>. The Intern could serve as a focal point for information management for the station library, the office Internet home page, or assist with the management of local computer systems.
- 5.3.10 <u>Educational Outreach</u>. The Intern could participate in school visits to the office; visits to area schools, churches, festivals, marine and aviation shows, etc.; the preparation of educational materials for the public; and/or the office Equal Employment Opportunity (EEO) or Diversity programs.
- 5.4. Office Visits. The Intern shall become familiar with other offices that have a working relationship with their forecast office, such as River Forecast Centers (RFC) and Center Weather Service Units (CWSU). In addition, once the Intern is trained as an aviation forecaster, familiarization flights/"floats" are recommended opportunities, as these activities effectively exposed participants to the needs of those relying on NWS products.
- 5.5 <u>Training Shifts</u>. The most important of the knowledge, skills, and abilities that an Intern must ultimately bring to his or her eventual role as a full-performance forecaster, is the ability to staff an operational shift. Regularly scheduled training shifts are a critical part of the Intern's development program, and thorough experience in these shifts must be demonstrated prior to the recommendation for promotion to the forecaster level.
- 5.6 <u>Summary</u>. This document provides the guidelines that will enable Interns and their supervisors to carry out an effective Forecaster Development Program at their Western Region forecast office. However, no set of instructions can address every situation and problem that may arise during one's internship. Common sense and good judgment may at times be the only guidance to address unusual situations. The staff at the Scientific Services Division in general (as well as Meteorological Services and Hydrology Services Divisions), and the regional Intern Program Manager in particular, should always be considered a resource for any needed guidance or suggestions.

# WESTERN REGION INTERN PROGRESS REPORT

Name of Met Intern:		Forecast Office:
Current Grade: GS	Next Promotion Date:	Forecast Office: Date entered NWS:
Education (called his	hast dagman and want of anody	ation).
Education (college, nig	hest degree, and year of gradu	ation):
	<del></del>	
		nining, with supervisor initials. The
		U (Professional Competency Unit) are
		evelopment Series. Links to this training
material is located at w	ww.nwstc.noaa.gov/d.ntp/fdp/	' <b>.</b>
FDP PHASE 1: OPERA	ATIONAL BASICS	
PCU 1 - NWS Structure		
Completion Supervisor	r	
Date Initials		
	1.1a FDP Requirements (web	page)
	1.1a FDP Requirements (Web 1.1a FDP Requirements (OM 1.2a OPM Home Page	L 5-91)
	1.2a OPM Home Page	,
	1.2a NOAA Human Resource	es (HR) Home Page
	1.2a Local ASC Home Page	
	1.2a Administrative aspects of	of government and your position
	1.2b Diversity CD-ROM	
	1.4a National and local direct	cives and policies
	1.4b Electronic mail and Inter	rnet
	1.4c WBT-003: NWS Directi	ves System
PCII 2 - Operational Sy	ystems/Data Management	
Completion Supervisor	<del>-</del>	
Date Initials	L	
	2.1a WBT-001: Quality Cont	rol
	2.1b SHEF Tutorial	
	2.2a Local AWIPS training	
		ce Learning Ops Course (DLOC)
	2.4a ASOS Users Guide	,
	2.4b Surface observation cert	ification (if needed)
	2.5a Section 1 of the CRS Us	er's Manual
	2.5b WSOM Chapter C-64: N	NOAA Weather Radio Program
	2.5c Proficiency in CRS oper	ations
	2.6a Upper air proficiency (as	s required)
	2.7a Local Co-Op Obs Progra	am proficiency
	2.7b NWSTC RTM-600: Co-	Op Program Overview
	2.7b NWSTC RTM-610: Co-	Op Programs (WSOH02)

	2.7b NWSTC RTM-620: CSSA 2.7b NWSTC RTM-630: Co-Op Program Forms 2.7b NWSTC RTM-640: Co-Op Program Awards 2.7c Cooperative Network Operations Course (as required) 2.8a Local climatology familiarization
	2.8b Local climatology procedures 2.8c NCDC Home Page
DCIL 2 Famous 4	
PCU 3 - Forecast Completion Super	1
Date Initials	V1501
Date initials	3.1a NWSTC RTM-500: Clear and Effective Communications
	3.2a Local warning procedures
	3.2a WSOM Chapters C-40, C-41, C-42, C-44 and E-20
	3.2b Duties of office warning team
	3.2c Your part in the local warning process
	3.2d Storm spotter groups
	3.3a Local hydrology program
	3.3b Local Hydrology Services Manual
	3.3b Hydrology Service Area (HSA) familiarization
	3.3c Hydrology Services Course
	3.3d E-19 familiarization
	3.3e Visit a river gage (if possible)
	3.4a ROMLs and OMLs on local public products
	3.4b Establish skills in public products
PCU 4 - General C	Customer Service
Completion Super	visor
Date Initials	
	4.1a Local customer service procedures
	4.1b Good telephone etiquette
	4.1b Handling media calls
	4.1b Conducting office tours
	4.1b Handling data requests
	4.2a Local procedures on spotter networks
	4.2b Spotter networks and local warning program
	4.2c Attend a spotter training session
	4.3a Local procedures: internal office coordination
	4.4a Local procedures: external contacts
	4.4b Liaison efforts
	ORECAST FAMILIARIZATION
	Science and Applications
Completion Super	visor
Date Initials	
	1.1a COMET module: The Forecast Process

	1.2a Complete WSR-88D Distance Learning Ops Course (DLOC)
	1.3a COMET module: Satellite Meteorology: Remote Sensing Using
the	
	New GOES Imager
	1.4a IST PDS, PCU 2, IC 2.1
	1.5a NWP PDS, PCU 1, IC 1.2
	1.5a NWP PDS, PCU 1, IC 1.1
	1.5a NWP PDS, PCU 2, IC 2.1
	1.5b Fred Carr's slides on NWP
	1.6a NCEP/HPC QPF module
	1.6b Larry Hughes TM and PoP Quiz
	1.7a WSOM Chapters E-01, E-10, and E-20
	1.7b Local river forecast and warning procedures
	1.7c Visit a RFC (if opportunity presents itself)
	1.7d COMET module: Hydrology for the Meteorologist: The
Headwater	
	Forecast Process
	1.8a WSOM Chapters: D-30 and D-37
	1.8b WBT-002: Terminal Aerodrome Forecasts
	1.8b NWSTC RTM-251: Introduction to TWEB Forecasting
	1.8c Radiation fog portion of the Forecasting Fog and Stratus PDS
	1.8d Practice TAFs and TWEBs
	1.8e Visit a CWSU (if opportunity presents itself)
	1.9a WSOM Chapter C-40
	1.9b Local effects on convective development
	1.9b CWA severe weather climatology
	1.9c NWSTC RTM-230: Skew T, Log P
	1.10a WSOM Chapter C-42
	1.10b NWSTC CD-ROM: An Introduction to Winter Precipitation
Type	
	Forecasting
	1.11a WSOM Chapter D-07 (as required)
	1.12a WSOM Chapter D-06
	1.13a WSOM Chapter C-41 (as required)
	1.14a WSOM Chapters C-10, C-11 and C-21
	1.14b Prepare public products
PCU 2 - Service ar	
Completion Super	rvisor
Date Initials	
	2.1a Local verification efforts
	2.2a Local quality control procedures
	DOVEGGIONAL DEVELORMENT
	ROVESSIONAL DEVELOPMENT
PCU 1 - Focal Poin	
Completion Super	Visor

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Date Initials	
	1.1a Focal Point duty identified
	1.1b Focal Point training completed
PCU 2 - Outreach Date Initials	Activities Completion Supervisor
Date Illitials	2.1a Participate in outreach activities
	2.1b Local diversity program
	2.2b Media relations module
	2.3a Review WCM home page
	2.4a Presentation software training/familiarization (under development)
PCU 3 - Training a	and Research
Completion Super	
Date Initials	
	3.1a Working knowledge of new meteorological and hydrology
oncepts	
1	3.1b Attend conferences, workshops, etc. (if possible)
	3.2a Local seminar or research project
Career path is:	4.1a Review potential career paths.  4.1b Work in desired career path
	4.1c Training for career path
PART II. Profession	onal Activities Report
	AINING FORECAST SHIFTS
Public Avia	tion Fire Weather Marine
HYDROMETEOR	ROLOGICAL PROJECTS/STUDIES

# NWS WR SUPP 4 March 17, 2003

OUTREACH/EDUCATIONAL ACTIVITIES
MISCELLANEOUS ACTIVITIES (those not included in the FDP PDS)
SUPERVISORS COMMENTS

# NWS WR SUPP 4 March 17, 2003

DATE	SIGNATURE (MIC, HIC, or DIVISION CHIEF)	